



AODA – Accessibility Standards for Customer Service Record of Customer Feedback Form

Thank you for visiting Securitas Canada Ltd. We value all of our customers and strive to meet the needs of everyone. Please tell us the date and location of your visit:

Date:Location: _____

Date:

Location:

1. Were you satisfied with the customer service we provided you?

Yes

No

Somewhat

Comments

2. Was our customer service provided to you in an accessible manner?

Yes

No

Somewhat

Comments

3. Did you experience any problems accessing our goods and services?

Yes

No

Somewhat

Comments

Contact Information (optional)

Name: _____ Phone Number: _____

Email: _____

Thank-you,

Management